



LIMITED TWO-YEAR WARRANTY AIR CONDITIONERS & HEAT PUMPS

THE SELLER NAMED BELOW MAKES THE FOLLOWING WARRANTY WITH RESPECT TO THE DOMETIC PRODUCT:

1. This warranty is made only to the first purchaser (herein after referred to as the "Original Purchaser") who acquires the product for his own use and is installed and operated within the continental United States and Canada.
2. This warranty will be in effect for two years on parts and freight and two years on labor from the date of purchase by the Original Purchaser. It is suggested that the Original Purchaser retain a copy of the dated bill of sale as evidence of the date of purchase.
3. This warranty covers only specified Dometic parts, which shall be free from defects in material and workmanship under normal use. This warranty does not cover conditions unrelated to the material and workmanship of the product. Such unrelated conditions include, but are not limited to: (a) damage not reported within 7 days; (b) faulty installation or installation that does not comply to the RVIA standards and any damage resulting from such; (c) the need for normal maintenance and any damage resulting from the failure to provide such maintenance; (d) failure to follow Sellers instructions for use of this product; (e) any accident to or misuse of any part of this product and any alteration by anyone other than the Seller or its authorized representative; (f) damage or failure caused by installation of accessories or parts not manufactured and marketed by the Seller will void any warranty, implied or written; (g) corrosion, salt water; (h) radio frequency interference (RFI) or electromotive interference (EMI) and (i) installation on semi trucks or off-road vehicles.
4. The specified parts covered by this warranty are as follows: switches, thermostats (excluding infrared remote controls, which are covered for a period of one year, not including batteries), relays, capacitors, motors, electronic module boards, solar panels and the sealed system; compressor, evaporator coil, condenser coil, refrigerant lines, capillary tubes and reversing valve.
5. It is suggested the Original Purchaser provide preventative maintenance on a yearly basis. Suggested preventative maintenance is: (a) check mounting/anchor bolts for proper torque; (b) inspect/clean and comb condenser fins; (c) inspect/clean and comb evaporator fins; (d) inspect/clean evaporator blower wheel and condenser fan blade/blower wheel; (e) clean return air filter. The cost of preventative maintenance is the Original Purchaser's responsibility and should take about one hour.
6. In order to obtain the benefits of this warranty, the Original Purchaser must return the product which is found defective to the Seller named below or to a Dometic Authorized Service Center during the period that this warranty is in effect. The Original Purchaser is responsible for all charges incurred in delivery of the product to the Seller or Dometic Authorized Service Center, and in pick up after the warranty service has been completed. To obtain the location of the nearest Authorized Service Center, please call 1-800-544-4881 or in Canada call 1-519-653-4390.
7. Any item returned in the manner described in paragraph 6 will be examined by the Seller or the Authorized Dometic Service Center. If it is found that the returned item was defective in material and workmanship, the Seller or the Authorized Dometic Service Center will repair the product per the terms outlined in paragraph 4. CONFIRM THE SERVICE AGENCY IS AN AUTHORIZED DOMETIC SERVICE CENTER. DO NOT PAY THE SERVICE AGENCY FOR WARRANTY REPAIRS. SUCH PAYMENTS WILL NOT BE REIMBURSED.
8. The Seller does not authorize any person or company to create any warranty obligations or liability on their behalf. This warranty is not extended by the length of time which you are deprived of the use of the product. Repairs and replacement parts provided under the terms of this warranty shall carry only the non-expired portion of this warranty.
9. In no event shall either Seller be liable for incidental or consequential damages. This includes any damage to another product or products resulting from such a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply.
10. Any implied warranty, including the implied warranty of merchantability and fitness for any purpose, is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty can last, so the above limitation may not apply.
11. THIS WARRANTY GIVES SPECIFIC LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. No action to enforce this warranty shall be commenced later than ninety (90) days after the expiration of the warranty period. Claims must be submitted in writing to the Dometic Warranty Department for arbitration.
12. All products (except those specifically built for commercial use) are warranted only when installed in vehicles built to current edition R.V.I.A. A119.2 and C.R.V.A. Z-240 Standards.
13. The Seller reserves the right to change the design of any product without notice and with no obligation to make corresponding changes in products previously manufactured.

REVISION:

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